

Latest News from Kent County Council Public Protection.

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24 April 2020

Want to report a doorstep criminal

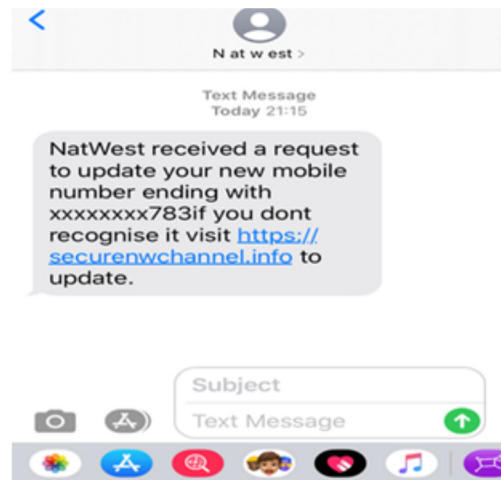


Residents Targeted by NatWest Text Scam

Please be alert to this scam that is targeting Kent residents by text message.

How it works:

- You receive a text from criminals claiming to be from NatWest bank
- You are told there has been a request to update your mobile telephone contact number
- The criminal asks you to click on a link in the text to update your number



What to do:

- Do not click on the link
- Your bank will never send you a message asking you to click on a link
- Forward any suspicious texts referring to NatWest to the number 88355 (Standard network rates apply)
- Find out how to report a scam on [Citizens Advice](#)

Please warn vulnerable family members, friends and neighbours.

Report it



Coronavirus/COVID-19 Scams and Guidance

Find out about how scammers may be trying to target you and your family during the Coronavirus pandemic. We can all be vulnerable to these criminals and the best way to protect yourself is to make sure you are aware. KCC Public protection have created a page that lists scams that are using the Pandemic to target you.

[Read more](#)



You can view our [Privacy Notice](#) at any time. It explains what personal data we hold about you, how we collect the data and how we may use and share information about you. We are required to give this information under the data protection law.

Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer helpline](#) on **0808 223 1133**
[Consumer Advice scams action line](#) on **0808 250 5050**
Monday to Friday from 9am to 5pm.

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